ALCOLINK Master Contract No.: 900035	Board of Supervisors Approval Date: 5-18-2021
Supplier ID: 27284	Agenda File/Item No.: 30601/3

Department Name: Children & Family Services (CFS)

# CBO MASTER CONTRACT ANNUAL RENEWAL AMENDMENT FOR FISCAL YEAR (FY) 2022 FOR EXHIBITS A & B

Reference is made to that Master Contract No. **900035** ("Master Contract") made and entered into by and between <u>Chabot-Las Positas Community College District</u> ("Contractor"), and the COUNTY OF ALAMEDA, a body corporate and politic of the State of California ("County"). The Master Contract is hereby amended by adding the following described exhibits, all of which are attached and incorporated into the Master Contract by this reference:

- Exhibit A FY <u>2022</u>, Program Description and Performance Requirements: This contract will supply Resource Family Approval (RFA) Pre-Service Training during the period of <u>7/1/2021</u> through <u>6/30/2022</u>. Exhibit A- FY <u>2022</u> entered into between the Social Services Agency of the County of Alameda and Contractor for the Master Contract referenced above, replaces and supersedes any and all previous Exhibit A's entered into between the Social Services Agency of the County of Alameda and Contractor for this Master Contract.
- 2. Exhibit B FY <u>2022</u>, Terms of Payment: The amount payable under this Annual Renewal Amendment shall not exceed <u>\$277,789</u>. Exhibit B FY <u>2022</u> entered into between the Social Services Agency of the County of Alameda and Contractor for the Master Contract referenced above, replaces and supersedes any and all previous Exhibit B's entered into between the Social Services Agency of the County of Alameda and Contractor for this Master Contract.
- 3. Exhibit C Insurance Requirements
- 4. Exhibit D Audit Requirements

**COUNTY OF ALAMEDA** 

- 5. Exhibit E HIPAA Business Associate Agreement (intentionally omitted)
- 6. Exhibit F Debarment and Suspension Certification Except as herein amended, the Master Contract is continued in full force and effect.

By: 50CDCED1627C432 Lori A. Cox
Print or Type Name

Title: Director, Social Services Agency

Date: <u>8/18/2021</u>

# CONTRACTOR

By Jo <u>nali Mcliolas</u> Jonah Nicholas	
Print or Type name	_
Title:	
Date:	

#### EXHIBIT A

#### PROGRAM DESCRIPTION AND PERFORMANCE REQUIREMENTS

Contracting Department	Alameda County Social Services Agency, Department of Children & Family Services (CFS)	
Contractor Name	Chabot-Las Positas Community College District	
Type of Services	Childcare, Food, and Train-the-Trainer Instruction for Resource	
	Family Approval (RFA) Pre-Service Training	

#### I. Program Name:

Resource Family Approval (RFA) Pre-Service Training

#### II. Contracted Services:

The CHABOT-LAS POSITAS COMMUNITY COLLEGE DISTRICT (CCD), hereinafter referred to as "Contractor" and Alameda County Social Services Agency, Department of Children and Family Services, hereinafter referred to as "the Department" or "ACSSA" mutually agree as follows:

- A. Contractor will offer curriculum coordination for RFA Pre-Service Training, train-the-trainer workshops, childcare, food, related supplies/miscellaneous items and arrange for necessary rooms and facilities for the participants of the RFA Pre-Service Training classes while they are attending these classes. The RFA Pre-Service Training consists of a series of 18 classes offered by Chabot Community College and Las Positas Community College (sites and rooms to be determined.) These classes inform and prepare RFA applicant caregivers in making successful, permanent connections with children, youth and Non-Minor Dependents (NMDs) in out of home care. These classes are also open to kinship families and respite/child care providers who are applying to be RFA caregivers in understanding the needs of children in out of home care and are under the protection of the Department of Children and Family Services.
- **B.** The RFA Pre-Service Training will meet the following criteria:
  - 1. Contractor represents that it is a public post-secondary educational institution with the capability and the experience to provide services in the subject area specified herein.
  - 2. If any class offered under this contract is for College credit, the instructor employed to teach this class will hold or qualify for a valid Faculty Service Area (FSA) authorizing instruction at the post-secondary level in the subject area specified.
  - 3. RFA Pre-Service Training Instructors must have the approval of the designated ACSSA Program Manager or designated liaison and hold the title of Child Welfare Worker or have equivalent experience in a County Child Welfare Department.

### III. <u>Program Information and Requirements</u>

### A. Program Objectives:

To provide childcare, instructional administrative support, necessary rooms/facilities, food and other related items to those individuals that are participating in the RFA Pre-Service training in the Chabot-Las Positas College District. These services will only be provided during the actual class sessions and are open to the participants and their children for the time they are in attendance in the RFA Pre-Service Training class.

### **B.** Contact Persons:

- 1. Chabot Contract Fiscal Officer: Ronald Gerhard, 925-485-5203
- 2. Coordination, Quality Assurance & Planning: Sara Parker 510.723.6669

### C. Program Description and Requirements:

- 1. Supportive services for RFA applicant caregivers while in attendance of the RFA Pre-Service training class:
  - a. Childcare
  - b. Instructional Assistant and/or Coordinator
  - c. Fees or Expenses for Use of Facilities
  - d. Food for participants in RFA Pre-Service Training classes and for children in the childcare room.
  - e. Related supplies and miscellaneous expenses for the children of those participants enrolled and attending these RFA Pre-Service Training classes.
  - f. Additional expenses are detailed in the Budget, B-1.
- 2. Childcare Maximum: 4 infants and 15 children per session
- 3. Training Attendees: minimum of 5, maximum of 25
- 4. Ages for Childcare: 0-13
- 5. Hours of childcare: 4 hours for each night and 7 hours for the longer Saturday session.
  - a. Consists of 3 hours of childcare plus ½ hour before and ½ hour after, for a total of 4 hours. Contractor will have the flexibility to adjust the hours accordingly.
  - b. These hours of childcare are in conjunction with the RFA Pre-Service Training classes.
  - c. There is a total of 18 complete classes at Chabot and Las Positas. Ten of these classes will offer childcare.
  - d. Childcare on Tuesday and Thursday evenings for 4 hours from 6:00 –10:00
     P.M. that continues for 4 weeks (or as agreed upon by ACSSA and Contractor).

- e. Childcare on Saturdays (2 continuous sessions in one day) for 7 hours from 8:30 A.M. 3:30 P.M. that continues for 2 weeks (or as agreed upon by ACSSA and Contractor).
- **D. Certification/Licensure:** Employment and selection of childcare staff shall be determined by Chabot/Las Positas Community College District policy regarding the appropriate qualifications and/or licensure.
- **E. Target Population:** All potential RFA Applicant caregivers and respite/childcare providers.
- F. Service Area: Alameda County

# **G. Service Delivery Sites:**

- 1. The Quality Assurance & Planning Coordinators for Chabot Community College and Las Positas Community College will determine and provide the appropriate classroom and childcare sites.
- 2. Childcare room(s) will be in close proximity to the RFA Pre-Service Training class sessions.

# H. Service Criteria:

- 1. Childcare Instructors and Instructional Assistant will be chosen by Contractor based on College District childcare/clerical staffing and policy.
- 2. Contractor will determine a reasonable time before and after each class session for childcare.
- 3. Appropriate childcare staff, instructional assistance, classroom and related facilities/sites, food and related supplies/miscellaneous expenses will be determined by Contractor with input by the County Department program liaison in order to maximize supportive services.
- 4. If a class or session is canceled, no childcare, instructional assistance, food and/or related supplies will be provided. Contractor will not invoice for these costs when a class is canceled unless a comparable session/class is assigned.

# IV. <u>Reporting and Evaluation Requirements:</u>

- A. Contractor will send the following information after each completed class to the Alameda County designated Program Manager (in Exhibit B, Invoicing Procedures). Instructional Assistant will complete the reporting requirements listed below. Additional reports or information may be requested by ACSSA to fulfill necessary Program requirements:
  - 1. Class Roster including name, address, phone number, email address and other identifying information of participants in attendance.

- 2. Copy of the Certificate of Completion for those attendees that have fulfilled the required number of class hours (12 13 hours or as specified by SSA and CCD).
- 3. Class/Session Sign-In Sheet(s) that includes date of class, title of class, instructors, number of attendees, number of children class participant has brought into childcare site and any other necessary information.
- 4. Childcare roster listing date of care, name of corresponding class session, hours, childcare staff, number of children and any other necessary information.
- 5. Food receipts as requested.
- 6. Receipts for related supplies and expenses.
- B. For a listing of information required for invoice submittal, please see Exhibit B. The Department will reserve the right to monitor and evaluate supportive services provided by this contract.

### V. <u>Entirety of Agreement</u>:

Contractor shall abide by all provisions of the Community Based Organization Master Contract General Terms and Conditions, all Exhibits, and all Attachments that are associated with and included in this contract.

#### VI. <u>Contractor Responsibilities – Client Grievance Policy:</u>

ACSSA (SSA) Contractors are required to have a Client Grievance Policy in place and to disclose the policy to all SSA participants during the Client Intake Process. As evidence that a Participant Grievance Policy is in place and all SSA participants provided services by the Contractor have been made aware of its existence, Contractor must obtain the signature of each SSA participant on a copy of the policy acknowledging they were made aware of it, understand it, and received a copy of the signed document. Contractor must also place a copy of the signed document in each participant's case file and make the files available for review by County staff upon request. See Attachment A for a sample SSA Grievance Policy. An MS Word file of the SSA Grievance Policy Template is available through your SSA Contract Liaison.

#### VII. Language Access Requirement for Contractors:

Please see Attachment B for more information regarding Limited English Proficient LEP client language access requirements for contractors with Alameda County.

# EXHIBIT B

# TERMS OF PAYMENT

Contracting Department	Alameda County Social Services Agency, Department of	
	Children & Family Services (CFS)	
Contractor Name	me Chabot-Las Positas Community College District	
Type of Services         Childcare, Food, and Train-the-Trainer Instruction for Resource Fail		
	Approval (RFA) Pre-Service Training	

In addition to all terms of payment described in the Master Contract Terms and Conditions and any relevant exhibits and attachments, the parties to this Agreement shall abide by the following terms of payment:

# I. <u>Budget</u>

Contractor shall use all payments solely in support of the program budget, set forth as follows:

- **A.** Funded Program Budget Exhibit B-1
- **B.** Agency Composite Budget Exhibit B-2

# II. <u>Terms and Conditions of Payment</u>

A. Contract Amount/Maximum

The maximum contract amount authorized during the period of this agreement is \$277,789. Contractor shall be compensated for services based on cost according to the line item budget, Exhibit B1 attached herein. It is the obligation of Contractor to progressively monitor all services expenditures and take appropriate corrective preventive measures including the timely notification of ACSSA if stoppage of services becomes the necessary measure to prevent the over-expenditure of contract funds. Prior approval from the ACSSA Director or an authorized designee shall be required to alter or change the terms and conditions of this agreement. The total contract amount shown on the contract CBO Master Contract Exhibit A & B Coversheet (form #110-9) with Alameda County Social Services Agency is based on the estimated amount at the time the contract was executed. This amount is subject to change pending final notification from the state regarding the Title IV-E waiver demonstration project funding. This contract may be amended to reflect the actual funding allocation.

**B.** Contract Term

The contract term is July 1, 2021 to June 30, 2022.

### **C.** Budget Revision Procedures

- 1. Contractor shall be reimbursed in accordance with the contract budget as detailed in Exhibit B-1. Any budget adjustments, revisions to the service categories and service units within the contract must be approved by SSA Program Department prior to billing the County.
- 2. No supplemental billing will be accepted without Contractor's prior notification and approval by SSA Contract Liaison of the need and justification for revisions of the service categories, service units or contract budget (line-items or unit costs).
- 3. Contractor must submit a formal written (via e-mail) request to the SSA Contract Liaison for any contract budget adjustment with justification for requested expenditure revisions inclusive of specific impacts to current services being delivered. If impacts to contracted services levels are significant the SSA Contract Liaison will consult and obtain approval from the relevant Program department.
- 4. The County Auditor Controller's Office will not pay for unauthorized service categories, service units and budget line-items that are revised or rendered by Contractor that are not approved by SSA Contract Liaison and/or for claimed services that contract program monitoring findings indicate have not been provided.

# III. <u>Invoicing Format:</u>

Actual invoice reimbursements to be made under this contract shall be for the specified services rendered as set forth in this contract. Contractor shall invoice the Department for childcare, instructional support position, facility use, food, mileage and related supplies/expenses as set forth below. Contractor will invoice bi-annually.

# A. Invoicing Schedule

- 1. 1st invoice of billable actual expenses covering July 1, 2021 through December 31, 2021, due <u>February 15, 2022.</u>
- 2. 2nd invoice of billable actual expenses covering January 1, 2022 through June 30, 2022, due <u>August 15, 2022.</u>
- **B.** The invoices shall set forth:
  - 1. All billable activities as listed on Budget in Exhibit B-1.
  - 2. Invoices shall be accompanied by a summary page documenting the following information:
    - a. Cumulative expenses (Year-to-date invoiced)
    - b. Contract budget
    - c. Unexpended balance

- **C.** Payment of invoices requires signature of RFA Pre-Service Training Coordinator/ Administrator.
- **D.** Failure to submit required reports may delay processing of invoices for reimbursement.

#### IV. <u>Invoicing Procedures:</u>

A. Social Services Agency (SSA) Finance Department has established a centralized Payments Unit. Please send all invoices and all payment questions to SSAInvoices@acgov.org.

This unit will be your point of contact for all payment and invoicing matters. If you need additional assistance, please contact Supervising Financial Services Specialist, Warren, Beverly, at <u>brwarren@acgov.org</u>.

- **B.** Invoices must contain the following elements:
  - 1. Must be on company letterhead that includes name, address, and contact information.
  - 2. For Community Based Organizations, must be signed by the head of the organization, i.e., Executive Director, CEO, etc.
  - 3. Document must contain the title Invoice.
  - 4. The date of the invoice.
  - 5. A description of services.
  - 6. The date range for services provided.
  - 7. If needed, itemization of any sales tax and delivery/postage charges.
  - 8. The Purchase Order (PO) number provided by the County.
  - 9. The total amount owed.
  - 10. Remittance instructions/address.
  - 11. A cc indication at the bottom of the invoice with names of people who received courtesy copies.
  - 12. The CEO or Executive Director must be included in the cc.
- 13. All data as required by the contract.

# V. <u>Service Requirements</u>

#### A. Units of Service:

- 1. Eight 2021 Fall Semester courses from September 2021 to December 2021, ten Spring Semester 2022 courses from January 2022 to June 2022.
- 2. The series of eighteen classes consisting of 2 sessions each is offered by Chabot College and Las Positas College, number of classes at each site to be determined by SSA based on the client demand at each site.
- 3. Total instructional hours for each series of classes: 12-13
- **B.** Service Details (See Exhibit B-1 for total costs):

- 1. Program Coordination: Revise curriculum, train-the-trainers, implement RFA pre-service training, and respond to developing needs, as needed.
- 2. Instructional Assistant position: Support instructional needs of programming.
- 3. Childcare workers. The number of childcare workers and hours of childcare can be adjusted by Contractor as needed.
- 4. Food for class participants not to exceed more than \$1,200 for an entire class.
- 5. Mileage costs for obtaining/transporting food and other supplies is estimated at a maximum of 30 miles per session at the IRS standard mileage rate for business miles.
- 6. Food for the children present in childcare will be taken from the cost overruns amount listed in the Budget in Exhibit B-1. This amount is approximately \$650 per session and can be adjusted accordingly.
- 7. Additional childcare, instructional support, facility use, food for participants, supplies/miscellaneous expenses and other cost overruns for two to three additional classes are included in the total contract amount.
- 8. The amount shown on the contract CBO Master Contract Exhibit A & B Coversheet (form 110-9) with Alameda County Social Services Agency is based on the estimated amount at the time the contract was executed. This does not affect the total contract amount that was awarded to your agency. The actual federal expenditure amount, if any, will be available to contractors by October of the following fiscal year. Contractor shall SSAInvoices@acgov.org to receive this information.

#### V. <u>Termination Provisions:</u>

**A. Termination for Cause** -- If County determines that Contractor has failed, or will fail, through any cause, to fulfill in a timely and proper manner its obligations under the Agreement, or if County determines that Contractor has violated or will violate any of the covenants, agreements, provisions, or stipulations of the Agreement, County shall thereupon have the right to terminate the Agreement by giving written notice to Contractor of such termination and specifying the effective date of such termination.

Without prejudice to the foregoing, Contractor agrees that if prior to or subsequent to the termination or expiration of the Agreement upon any final or interim audit by County, Contractor shall have failed in any way to comply with any requirements of this Agreement, then Contractor shall pay to County forthwith whatever sums are so disclosed to be due to County (or shall, at County's election, permit County to deduct such sums from whatever amounts remain undisbursed by County to Contractor pursuant to this Agreement or from whatever remains due Contractor by County from any other contract between Contractor and County).

**B. Termination Without Cause** -- County shall have the right to terminate this Agreement without cause at any time upon giving at least 30 days written notice prior to the effective date of such termination.

**C. Termination By Mutual Agreement** -- County and Contractor may otherwise agree in writing to terminate this Agreement in a manner consistent with mutually agreed upon specific terms and conditions.

# Exhibit B-1 Chabot-Las Positas Community College District Funded Program Budget

Chabot College Resource Family Approval (RFA) <u>FY 2021 - 2022 BUDGET</u>		
Program Budget	Budget	2021-
Contract Period: 7/1/21 - 6/30/22	22	
Personnel Cost - Salary & Wages		
Personnel Salaries (Project Director, Trainers,		
Instructional Assistants, Clerical Support, Childcare		
Salary:	\$	176,304
Benefit:	\$	64,015
Total Personnel:	\$	240,319
Operation Cost		
Supplies and Reprographics	\$	2,358
Food	\$	7,000
Services (CPR, Consultation)	\$	13,500
Facilities	\$	3,000
Mileage	\$	500
Total Operation Cost:	\$	26,358
INDIRECT COSTS		
4%	\$	11,112
TOTAL	\$	277,789

General Fund District Total – Unrestricted Revenue	2020–21 Adopted Budget	2020–21 Projection	2021-22 Tentative Budget
State Revenue SCFF Revenue from Rollback FTES Apportionment & Revenue Split via Model Other State Revenue Local Revenue	\$ 8,718,279 111,397,204 290,396 5,442,235	\$ 8,718,279 110,390,546 236,334 4,062,726	\$ 8,849,053 112,693,585 229,834 5,424,497
Total Revenue Transfers In Sabbatical Leave	125,848,114 562,347	123,857,885 560,519	127,646,969 694,538
Other Total Transfers In	4,367,649 4,929,996	2,667,957 3,228,476	3,987,975 4,682,513
Total Revenue and Transfers In	\$ 130,778,110	\$ 127,086,361	\$ 132,329,482
Expenditures Academic Salaries Classified Salaries Benefits RUMBL Benefits Supplies Services	\$ 54,333,649 25,370,651 28,860,316 - 1,299,669 9,852,347	\$ 54,558,155 22,739,672 26,292,823 - 819,867 7,747,112	\$ 54,490,382 25,488,856 29,028,062 - 1,353,702 9,775,466
Capital Outlay Other Outgo/Payment to Students Total Expenditures	218,303 18,950 119,953,885	39,403 2,124 112,199,156	170,320 5,000 120,311,788
Transfers Out Sabbatical Leave Other	338,312 10,140,033	338,312 9,862,394	327,396 10,979,116
Total Transfers Out	10,478,345	10,200,706	11,306,512
Total Expenditures and Transfers Out Increase/(Decrease) in Fund Balance Beginning Balance	\$ 130,432,230 \$ 345,880 \$ 16,909,532	\$ 122,399,862 \$ 4,686,499 \$ 16,948,709	\$ 131,618,300 \$ 711,182 \$ 21,635,208
Ending Balance	\$ 17,255,412	\$ 21,635,208	\$ 22,346,390
Reserve percentage	14.39%	19.28%	18.57%
Recap beginning balances: Unrestricted excluding co-curricular Co-curriular funds Beginning fund balances	\$ 15,796,272 \$ 1,113,260 \$ 16,909,532	\$ 15,920,581 \$ 1,028,128 \$ 16,948,709	\$ 20,521,948 \$ 1,113,260 \$ 21,635,208

# Exhibit B-2 Composite Agency Budget

# CLIENT GRIEVANCE POLICY WHAT TO DO IF YOU HAVE A GRIEVANCE

If you have a complaint about the performance of (

INSERT NAME OF CONTRACTOR

staff, and/or you feel you have been treated unfairly, the following are the steps you should take to have your complaint heard:

- 1. Talk privately to the person with whom you have the problem. We encourage you to try first to work out the problem in an open and informal way.
- 2. If you do not feel comfortable talking with the person with whom you have the problem, or you do talk with them and are not satisfied with the outcome, you may make an appointment to speak with or submit a written complaint (which may be in your own language) to

(	)'s Executive Director or designee.
INSERT NAME OF CONTRACTOR	

If you have good cause to use another medium to communicate your complaint, such as a tape recording, you may do so. The Executive Director or designee shall meet with you or provide you with a written response to your written complaint within ten (10) working days of the meeting or receipt of your written complaint.

3. Or, if you prefer, you may bypass the above steps and immediately contact the funding agency below:

## Alameda County Social Services Agency Contracts Office 1111 Jackson St., Suite 103 Oakland, CA 94607 Email: <u>ContractsCustomer@acgov.org</u>

I certify that the information in this document was explained to my satisfaction in my own language and a copy of this form was given to me. I understand that by signing below, I hereby authorize (\_\_\_\_\_\_\_) to release all my information INSERT NAME OF THE CONTRACTOR

pertaining to my grievance to the Alameda County Social Services Agency.

Client's Name (printed)

Client's Signature

Date

# <u>POLITICA PARA QUEJAS DE CLIENTES</u> QUE HACER SI USTED TIENE UNA QUEJA

Si usted tiene una queja acerca del rendimiento de (

INSERTAR NOMBRE DEL CONTRATISTA

personal, y/o usted siente que se le ha tratado injustamente, los siguientes son los pasos que tendrá que seguir para que su queja sea escuchada:

1. Hable en privado con la persona con quien tiene usted el problema. Le recomendamos que trate de solucionar el problema de una manera abierta e informal.

2. Si usted no se siente cómodo hablando con la persona con quien usted tiene el problema, o habla con esa persona y no está satisfecho/a con los resultados, usted puede hacer una cita para hablar con, o someter una queja por escrito (cuál puede ser en su propio idioma) al

INSERTAR NOMBRE DEL CONTRATISTA

Director Ejecutivo o su representante. Si tiene una buena razón para utilizar otro medio de comunicar su queja, así como una cinta de grabación, lo podrá hacer. El Director Executivo o su representante se reunirá con usted o le proveerá una respuesta por escrito a su queja durante diez (10) días hábiles de su cita o de haber recibido su queja por escrito.

3. O, si usted prefiere, puede evitar los pasos previos y contactar los organismos de financiación a continuación, inmediatamente:

### Agencia de Servicios Sociales del Condado de Alameda Contracts Office 1111 Jackson St., Suite 103 Oakland, CA 94607 Email: ContractsCustomer@acgov.org

Certifico que la información en este documento fue explicada para mi entera satisfacción y en mi propio idioma y que una copia de este formulario me fue dada. Estoy de acuerdo por mi firma abajo, yo por este medio authorizo (\_\_\_\_\_\_)

#### INSERTAR NOMBRE DEL CONTRATISTA

para que liberar mi informacion al Agencia de Servicos Sociales del Condado de Alameda pertenciendo a mi queja.

Nombre del Cliente (favor de imprimir)

Firma del Cliente

Fecha

## LANGUAGE ACCESS REQUIREMENTS FOR CONTRACTORS

- I. The Alameda County Social Services Agency (SSA) has developed and adopted a Master Plan on Language Access to ensure its limited-English proficient (LEP) clients are provided with language accessible services and communications. Under the plan's provisions, community-based organizations (CBOs)/contractors whose services are contracted by the SSA:
  - A. Shall clearly disclose language access capabilities in relationship to the population served.
  - B. Shall have a plan in place—available for review upon request by County staff—for referring clients whose language needs the contractor can't accommodate.
  - C. Shall permit County staff to conduct ongoing monitoring of contracted services for compliance with provisions of the County's Language Access Plan.
  - D. Shall provide the County with a list and copies of all printed contract-related marketing/promotional/education-related materials (including languages materials are printed in).
- II. The SSA shall aid contracted CBOs in expanding language interpretation services through:
  - A. Providing CBOs/contractors with training, materials and instruction on how to effectively refer LEP clients to appropriate language resources.
  - B. Including service-marketing plan requirements in requests for proposals (RFPs) and contracts with CBOs that propose to offer language services (including appropriate outreach and notification of programs and services) to the LEP community and customers.
  - C. Developing a monitoring process of contracted services to ensure high-quality language accessible services are always provided to LEP clients.
  - D. Providing CBOs/contractors with access to Telephonic Interpreters, a 24-hours-a-day, 365-days-a-year telephone language interpretation service in over 100+ languages—to supplement on-site language access services.

### EXHIBIT C

## COUNTY OF ALAMEDA MINIMUM INSURANCE REQUIREMENTS

Without limiting any other obligation or liability under this Agreement, the Contractor, at its sole cost and expense, shall secure and keep in force during the entire term of the Agreement or longer, as may be specified below, the following insurance coverage, limits and endorsements:

	TYPE OF INSURANCE COVERAGES	MINIMUM LIMITS	
Α	<b>Commercial General Liability</b> Premises Liability; Products and Completed Operations; Contractual Liability; Personal Injury and Advertising Liability	\$1,000,000 per occurrence (CSL) Bodily Injury and Property Damage	
В	<b>Commercial or Business Automobile Liability</b> All owned vehicles, hired or leased vehicles, non-owned, borrowed and permissive uses. Personal Automobile Liability is acceptable for individual contractors with no transportation or hauling related activities	\$1,000,000 per occurrence (CSL) Any Auto Bodily Injury and Property Damage	
C	Workers' Compensation (WC) and Employers Liability (EL) Required for all contractors with employees	WC: Statutory Limits EL: \$100,000 per accident for bodily injury or disease	
D	Professional Liability/Errors & Omissions Includes endorsements of contractual liability	\$1,000,000 per occurrence \$2,000,000 aggregate	
E	Includes endorsements of contractual liability \$2,000,000 aggregate		
	<ul> <li>County of cancellation.</li> <li>CERTIFICATE OF INSURANCE: Before commencing operations under this Agreement, Contractor shall provide Certificate(s) of Insurance and applicable insurance endorsements, in form and satisfactory to County, evidencing that all required insurance coverage is in effect. The County reserves the rights to require the Contractor to provide complete, certified copies of all required insurance policies. The require certificate(s) and endorsements must be sent to:</li> </ul>		
	Alameda County Social Services/Contracts Office, 1111 Ja Attn: Insurance Unit - With a copy to Risk Management Unit (1106 Madison Street, Room 233		

Certificate C-2

Page 1 of 1

Form 2001-1

#### EXHIBIT D AUDIT REQUIREMENTS

The County contracts with various organizations to carry out programs mandated by the Federal and State governments or sponsored by the Board of Supervisors. Under the Single Audit Act Amendments of 1996 (31 U.S.C.A. §§ 7501-7507) and Board policy, the County has the responsibility to determine whether organizations receiving funds through the County have spent them in accordance with applicable laws, regulations, contract terms, and grant agreements. To this end, effective with the first fiscal year beginning on and after December 26, 2014, the following are required.

#### I. AUDIT REQUIREMENTS

- A. <u>Funds from Federal Sources:</u>
  - 1. Non-Federal entities which are determined to be subrecipients by the supervising department according to 2 CFR § 200.330 and which expend annual Federal awards in the amount specified in 2 CFR § 200.501 are required to have a single audit performed in accordance with 2 CFR § 200.514.
  - 2. When a non-Federal entity expends annual Federal awards in the amount specified in 2 CFR § 200.501(a) under only one Federal program (excluding R&D) and the Federal program's statutes, regulations, or terms and conditions of the Federal award do not require a financial statement audit of the auditee, the non-Federal entity may elect to have a program-specific audit conducted in accordance with 2 CFR § 200.507 (Program Specific Audits).
  - 3. Non-Federal entities which expend annual Federal awards less than the amount specified in 2 CFR § 200.501(d) are exempt from the single audit requirements for that year except that the County may require a limited-scope audit in accordance with 2 CFR § 200.503(c).

#### B. <u>Funds from All Sources:</u>

Non-Federal entities which expend annual funds from any source (Federal, State, County, etc.) through the County in an amount of:

- 1. \$100,000 or more must have a financial audit in accordance with the U.S. Comptroller General's Generally Accepted Government Auditing Standards (GAGAS) covering all County programs.
- 2. Less than \$100,000 are exempt from these audit requirements except as otherwise noted in the contract.

Non-Federal entities that are required to have or choose to do a single audit in accordance with 2 CFR Subpart F, Audit Requirements are not required to have a financial audit in the same year. However, Non-Federal entities that are required to have a financial audit may also be required to have a limited-scope audit in the same year.

- C. <u>General Requirements for All Audits:</u>
  - 1. All audits must be conducted in accordance with Generally Accepted Government Auditing Standards issued by the Comptroller General of the United States (GAGAS).
  - 2. All audits must be conducted annually, except for biennial audits authorized by 2 CFR § 200.504 and where specifically allowed otherwise by laws, regulations, or County policy.
  - 3. The audit report must contain a separate schedule that identifies all funds received from or passed through the County that is covered by the audit. County programs must be identified by contract number, contract amount, contract period, and amount expended during the fiscal year by funding source. An exhibit number must be included when applicable.
  - 4. If a funding source has more stringent and specific audit requirements, these requirements must prevail over those described above.

# II. AUDIT REPORTS

### A. For Single Audits

- Within the earlier of 30 calendar days after receipt of the auditor's report or nine months after the end of the audit period, the auditee must electronically submit to the Federal Audit Clearinghouse (FAC) the data collection form described in 2 CFR § 200.512(b) and the reporting package described in 2 CFR § 200.512(c). The auditee and auditors must ensure that the reporting package does not include protected personally identifiable information. The FAC will make the reporting package and the data collection form available on a web site and all Federal agencies, passthrough entities and others interested in a reporting package and data collection form must obtain it by accessing the FAC. As required by 2 CFR § 200.512(a)(2), unless restricted by Federal statutes or regulations, the auditee must make copies available for public inspection.
- 2. A notice of the audit report issuance along with two copies of the management letter with its corresponding response should be sent to the County supervising department within ten calendar days after it is submitted to the FAC. The County supervising department is responsible for forwarding a copy of the audit report, management letter, and corresponding responses to the County Auditor within one week of receipt.

#### B. For Audits other than Single Audits

At least two copies of the audit report package, including all attachments and any management letter with its corresponding response, should be sent to the County supervising department within six months after the end of the audit year, or other time frame as specified by the department. The County supervising department is responsible for forwarding a copy of the audit report package to the County Auditor within one week of receipt.

#### **III.** AUDIT RESOLUTION

Within 30 days of issuance of the audit report, the entity must submit to its County supervising department a corrective action plan consistent with 2 CFR § 200.511(c) to address each audit finding included in the current year auditor's report. Questioned costs and disallowed costs must be resolved according to procedures established by the County in the Contract Administration Manual. The County supervising department will follow up on the implementation of the corrective action plan as it pertains to County programs.

#### IV. ADDITIONAL AUDIT WORK

The County, the State, or Federal agencies may conduct additional audits or reviews to carry out their regulatory responsibilities. To the extent possible, these audits and reviews will rely on the audit work already performed under the audit requirements listed above.

# EXHIBIT E

# HIPAA BUSINESS ASSOCIATE AGREEMENT

# INTENTIONALLY OMITTED