

Technology Coordinating Committee (TCC) Regular Meeting Minutes Friday, November 19, 2021, 9:00am - 10:30am

Prepared by: Ann-Marie Fisher

Attendance:

Chairs (3)	Classified Senate (3)	Student Senate (2)
☐ Bruce Griffin (DO CTO) (non-voting)	Christina Davis (CC)	
☐ Christina Davis (CC Classified Supervisory)	☐ Rachel Ugale (DO)	☐ Vacant
☐ Bill Komanetsky (LPC Faculty)		Guests:
Administration (4)	Academic Senate (4)	Angela Castellanos
⊠ Nathaniel Rice (CC)	☐ Jeff Drouin (CC)	Chasity Whiteside
⊠ Stephen Gunderson (LPC)		Danita Troche
Vacant (ITS)	☐ Ruth Hanna (LPC)	Erika Dishman
Bruce Griffin (DO)	☐ Jeff Judd (LPC)	Kevin Kramer
College IT Managers (2)	Bargaining Units (2)	Theresa Fleischer Rowland
⊠ Sara Woods (CC)	☐ Debbie Fields (FA)	Wing Kam
Stephen Gunderson (LPC)	☐ Timothy Druley (SEIU)	

Item	Information/Discussion	Action
	Meeting called to order @ 9:01 am	
1.	Welcome and Quorum Check For information: Quorum met	
2.	Approve Today's Agenda For action: Agenda approved with eight votes.	
3.	Approve November 19, 2021 Minutes For action: Minutes from October 8 meeting approved with no opposed but one abstention by Stephen Gunderson	

Vaccine Mandate Software Implementation 4. Information: Board of Trustees approved vaccine mandate on August 30, 2021 for all on-campus faculty, staff, students, & visitors Requires collection of vaccine records from all on-campus students Cleared4 identified as best software product for collection of vaccine records o Students upload vaccine card or OR Code o Vaccine status is verified, approved and then loaded into BANNER o After vaccination status is loaded into BANNER, if fully vaccinated or will be by class start date, the student can register for on-campus class(es) If a student is not or will not be fully vaccinated by the on-campus start date, they will be blocked from registering for on-campus classes by BANNER, but they can still enroll in online classes Students must upload vaccine cards/QR Code 5 days prior to their registration date **Review of ITS Total Cost of Ownership** 5. Information: Total Cost of Ownership (TCO) is a model for funding IT within an organization Focuses on what would grow with respect to bond program The cost of equipment goes beyond paying the PO; there is a lifecycle to the equipment which creates ongoing costs TCO was approved by the Board of Trustees in 2017 in conjunction with M&O TCO IT Plan TCO findings o Significant growth between 2005 – 2016: 200% growth for Chabot; 275% growth for LPC Growth from 2016 – 2020 also significant o Covers total cost of servers, network, desktop & laptop end point computing, phones, A/V and cost of frontline staff o Not included in TCO: software services, application support (i.e.: cost of running BANNER), supervisory or management staffing positions 2005 Baseline: Total cost per year for servers \$2.3 million Network growth for the District: 800% since 2005 Desktop/Laptop growth between 2005 – 2016 o Chabot: 148% LPC: 166% o District: 277% 2016 Total Cost per year Chabot: \$2.4MM LPC: \$1.9MM District: \$208k

	Review of ITS Total Cost of Ownership (cont'd)	
	 Staffing has not kept up with growth of IT infrastructure and servers. Current staff provides "best efforts" response for support & project rollouts IT Staffing is on the radar of Planning and Budget Committee 	
6.	District ITS News/Updates Information:	
	 a) Email Improvement: Barracuda servers talking directly to Cloud servers now which should improve junk mail being incorrectly reported b) District Wide Technology Strategic Plan: RFQ is complete and now we move forward to selection process 	
7.	Guided Pathways	
	Information:	
	• LPC: no updates	
	• Chabot: no updates	
	District: CRM Recruit is now in production	
	 CRM Advise: There was a very successful Flex Day presentation. The contract has been signed off and implementation will happen in early 2022 	
8.	College Technology Updates For information:	
	LPC: Classrooms are being converted for Hyflex classes	

	College Technology Updates (cont'd)		
	• LPC (cont'd)		
	o Phones: All outgoing calls must now include the area code, even calls made within the 925 area code		
	 Spring 22 Covid page is live 		
	 The page has information on vaccine exemptions 		
	■ The page also has an FAQ section		
	 Steps for Success for students has gone live, will funnel students to new or returning pages as the steps for new and returning students are different. 		
	 Outreach has converted all Google forms into Microsoft 365 forms 		
	Chabot: ChabotGo! is now live		
	 Currently looking for content creators for messages (i.e.: Speaker Series, football, etc.) 		
	 Users can opt into messages 		
	 PUSH notifications for all users from FinAid and A&R 		
	 In the process of changing texting platform from Mongoose to Ocelot 		
	 Ocelot will allow interface with Chatbot with text 		
	 Nathaniel Rice illustrated how ChabotGo! works 		
9.	Good of the Order		
	For information:		
	 Nothing reported so Bruce Griffin dismissed meeting without a formal adjournment and wished all attendees a Happy Thanksgiving 		
10.	Meeting adjourned @ 10:02 am		
10.			
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