Las Positas College CMS Evaluation

By Timothy Druley

Test Group

The test group was comprised of the members of the Las Positas College Web Advisory Group (WAG). The members represent multiple departments from Las Positas College.

Test Conditions

Each group member was given access to a Terminal 4 and OmniUpdate sandboxes (test environments of the CMS). The members were then asked to complete an evaluation form ranking their experience with Terminal 4 and OmniUpdate.

CMS Evaluation Results

	Please rate your experience with the following: 5 = Excellent, 1 = Poor	
TASKS	TERMINAL 4	OMNIUPDATE
Uploading images and documents	2.5	4.5
Creating links	2.75	4.25
Updating and formatting web page content	2.75	4.25
Adding menu items to web page navigation	2.5	4
Image resizing and editing	2.75	4.25
Creating new web pages and content	2.25	4.25
drag n' drop feature	2.5	4.25

Terminal 4 Comments:

- Uploading images was not clear if new/replacing item. Accidentally replaced image was unrecoverable. Could not choose/apply layouts to new content (permissions?). Could not

unlock items in progress for admin.

- Couldn't really get drag and drop in the traditional sense to work (from media menu into page or from desktop to media menu), but could drag image around within a content area. Creating web links seemed easy enough, but didn't seem to have permissions to upload and link to a PDF.

- It was okay. Liked the layout, but the need to refresh after each change and the inability to see if you having pending changes on the admin screen seems unintuitive. Also a little weird that the internal preview couldn't render javascript.

- Complexity of menus and locating desired actions can be frustrating. Seems powerful to the point of overkill for district needs. Slow response times on many actions.

- High learning curve for most casual users

OmniUpdate Comments:

- I think that OU is easier to use than T4 especially for non-tech users unless you open the other dashboard. I sent you an email with a screenshot png of the dashboards.

- I found OmniUpdate easier to use than Terminal4. IE was making it difficult to edit and doing some funky things.

- This was the more intuitive of the two; although I think some improvements could be made.

- A good change from Contribute. Not overly complicated.

- Easiest to use of the two. There will be a learning curve, but for those who are just updating page content, quite easy.

Conclusion

Based off of the feedback from the user testing and the CMS evaluation form, OmniUpdate is recommended CMS.

Personal Opinion:

After using both OmniUdape and Terminal 4, I would recommend OmniUpdate. OmniUpdate was more intuitive, had a better end user experience, and stable compared to Terminal 4