



DATE: May 7, 2026

TO: Chabot-Las Positas Community College District

FROM: Chancellor Ronald P. Gerhard, CLPCCD

SUBJECT: CLPCCD Communication - Important Canvas Account Update

The Chabot-Las Positas Community College District is aware of malicious, extortion-style messaging that has appeared in Canvas environments at institutions across the country, including our own. At this time, we are actively monitoring the situation and coordinating with Instructure, the parent company for Canvas, and internal technology teams.

At present, there is no indication that CLPCCD systems (Banner, MyPortal, etc.) have been compromised. However, out of an abundance of caution, we are asking all students and employees to exercise heightened awareness while using Canvas and related systems.

Please immediately follow the guidance listed below:

- Do not click on any unfamiliar links or download files contained in suspicious Canvas messages or announcements.
- Do not respond to messages from unfamiliar sources, if encountered.
- Report all suspicious activity, screenshots, or unusual Canvas behavior immediately to the Information Technology Services' Help Desk at helpdesk@clpccd.org.
- Continue using strong passwords and best security practices.

ITS is closely monitoring activity. Additional updates and guidance will be communicated through official district channels as information is confirmed.

Any media inquiries, vendor communications, or external questions should be directed to the CLPCCD District Office (dramos@clpccd.org) and ITS leadership (bgriffin@clpccd.org).

Thank you for your patience, professionalism, and cooperation as we work through this matter together.

Stay updated on staff and student communications by visiting www.clpccd.org/communications.