List of District ITS Major Systems Being Supported

As of 06/30/2013

Includes Enterprise Systems, Banner Modules, Third Party Systems, Custom Applications, Network, Desktop, and Bond Support

(A) Banner, Third Party, and Custom Applications Systems Supported by District ITS:

1. Banner Student

2. Banner Finance & Purchasing

3. Banner Human Resources

4. Banner Payroll

5. Banner Position Control

6. Banner Accounts Receivables

7. Banner Financial Aid

8. Banner General

9. CLASS-Web - Banner Student Self-Service

10. CLASS-Web - Banner Employee Self-Service

11. CLASS-Web - Banner Financial Aid Self-Service

12. CLASS-Web – Banner Finance Self-Service – expenses and budgets

13. CLASS-Web – Banner Faculty Self- Service – online grades and rosters

14. Add Authorizations (Custom - Part of Registration)

15. Enrollment Management Tool - Custom

16. Pay by Course/CAH – Custom Autopay Process

17. 320 Reporting

18. 311 Reporting

19. Banner Waitlist

20. Banner Degree Works

21. Banner Document Management System (BDMS)

22. Banner Operational Data Store (ODS) – (To be installed)
23. Banner Data Warehouse (To be Installed)
24. Argos new ad-hoc reporting
25. Luminis Portal – The Zone
26. Gmail for Students – Zonemail
27. Single Sign-On (SSO) for Blackboard & Gmail for Luminis
28. Blackboard Course Management System (CMS) – Banner interface, Snapshot controller
29. Curricunet Course Catalog – Banner interface
30. Curricunet Program Review and Assessment (to be installed)
31. CollegeNet Room Scheduling (Academics and Events)
32. Mobile Applications for Banner
33. Banner Fixed Asset Tracking and Depreciation
34. eTranscript for Automatic send/receive of electronic transcripts
35. Oracle Database Support for Banner Systems

36. Hardware and Operating Systems for Enterprise Servers for Banner and Third Party Applications – AIX, Windows, Linux

37. Official Payments – Student Credit Card Payment (replaced with Heartland Systems 2013 for Student online payments, still in operation for other credit card activity)
38. Installments Payment Plan – FACTS
39. Heartland Credit Card Processing – Student Credit Card Payment
40. BossCars Parking
41. SARS-CALL for Mass Emailing
42. SARS-TRAK – Positive Attendance – Banner Interface
43. SARS-GRID – Counseling – Banner Interface
44. eSARS/SARS-CALL/PC TRAK – Banner interface
45. Evisions – checks, POs, other automated forms
46. Higher One – Financial Aid Credit Card – Banner Interface
47. WebI Ad-hoc Reporting
48. Financial Aid SAAS Cloud

49. CCCApply Applications for student apply to colleges (XAP)

50. CCCApply BOGW (XAP)

51. Nursing application – custom built with Banner System

52. Banner Enrollment Management Suite – Recruiting + online tool - (To be installed)

53. Banner Advancement for Alumni - (To be installed)

54. Vision Solutions – Operating Systems Data Recovery

55. Dataguard – Oracle Database Data Recovery

56. FTES Reporting for STATE Audit

57. Student Assessment for Counseling

58. COTOP Reporting – State reporting for Financial Aid Loans

59. EPAF - Electronic Personnel Forms

60. ASCCC & ASLPC Checks

61. Banner Web Time Entry (To be implemented)

62. CALB Human Resources (Banner California version)

63. STRS & PERS

64. Taxes – State Quarterly

65. Taxes – Federal (1099-Misc, 1098T, W2)

66. MIS State Data Reporting (Student, Staff, Financial Aid, IPEDS)

67. Gainful Employment Reporting

68. Financial Statements using Reporting Tool (Argos, WebI)

69. Public Records Requests

70. Hayward Promise Neighborhood Reporting

71. Grant Reporting (Effort Certification)

72. Student Billing (To be implemented)

73. Faculty Association Contract – Pay by CAH

74. Faculty Association Contract – Load Sheet & Workload Banking

75. Faculty Association Contract – Electronic Requests to A&R (Incompletes, Late Adds & Drops)

76. Banner Student Mobile Applications

77. SARS Interface to Banner System

(B) Other Enterprise Systems – Network, Desktop, and Bond Supported by District ITS:

78. Network Infrastructure - From T1s to DS3 to Opteman

79. Network connectivity for LAN/Opteman (routers, switches, cabling infrastructure)

80. Internet connectivity (CENIC, firewalls)

81. Network and Data Security – Firewalls

82. Application System Security - SSL & Encryption, Passwords

83. Redundant Servers

84. Network Monitoring Tools

85. Centralized Tape Management System

86. Backup Systems – Syncsort

87. Wireless Installs and Support with centralized system

88. Data Cove Email Archive System

89. Novell Operating System

90. Groupwise Email

91. M+ Guardian Spam Filter – Addition to Email

92. Reload Email Restore – Addition to Email

93. Blackberry/Iphone/Android Support

94. Addition of Dublin Center to support – network, equipment and added phones

95. Remote VPN support

96. Video Conferencing

97. Lecture Capture Streaming Video (To be installed district-wide)

98. Mass Storage SANS

99. Smart Classrooms (Network, Audio Visual)

100. Virtual Hosted Environment

101. Server Hardware & Software Installation and Maintenance

102. Web Services - CLPCCD Website, Intranet Info page

103. Desktop Services – Operating System, anti-virus, application software (MS Office and others)

104. Help Desk Telephone and Online Ticketing System

105. Printer/Scanner/Ricoh Copier Support

106. Bond – Network Infrastructure and cabling for all new or renovated buildings

107. Bond – New Data Center IT Building – UPS/Generators/Disaster Recovery

108. Bond – Generators & UPS Remote locations

109. Bond – Equipment Hardware & Software Replacments/Additions

110. Bond – Bids for all Technology Equipment

111. Bond – Cabling and IDF's